

Website user guide

Explore capabilities, check availability and find help for your task.

Public edition | Version 1.1 | 27 September 2026

Winrove by IT Custom Solution

This handbook is organized by task. Use the contents to find a procedure, then check its access requirements, save behavior and expected result.

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Choose your starting point

Winrove by IT Custom Solution

This guide explains the public Winrove website: how to explore capabilities, find a useful starting point, check availability, search guides and prepare a support request. It serves visitors, customers and employees who help people use the website.

The public site explains the platform. The application at app.winrove.com performs authorized workspace operations. IT Custom Solution is the company behind Winrove. ITC Portal is a separate company workspace.

A five-minute route

1. Open **Winrove**.
2. Choose **Find my starting point** or **Explore a workspace**.
3. Select the task that matches your goal.
4. Read the capability's scope and availability before entering the application.
5. Use the account and organization authorized for that task. If uncertain, use Help or Contact.

About this edition

Public website guide, version 1.1. Reviewed 27 September 2026. Navigation and availability can change. This edition describes public navigation, request preparation and account-entry handoffs. It does not certify authenticated operations, message delivery or third-party connection activation.

Illustrative workflow content explains a design. It does not prove that a capability is enabled for your account.

Navigate the public site

The wordmark returns to the overview. The main navigation groups platform information, audiences and resources. Sign-in and account-creation links open the application.

Destination	What it helps you do
Overview	Understand the platform and choose a task.
Platform	Explore capabilities and their individual scope.
Who it is for	Start from your audience or responsibility.
Resources	Search guidance and follow related resources.
Plans and availability	Check capability status and prepare an availability question.
Current guides	Find current help articles.
Contact	Ask about access, workflows, connections or notices.

The footer also links to sectors, integrations, developer information, legal notices, accessibility, the journal and the public page directory. Use the [directory](#) when you know the topic but cannot find its navigation label.

Some links use a hash route, such as [#/help/article](#). Keep the complete address when bookmarking an article or reporting a problem; removing the hash can remove the requested page.

Follow a task into the platform

Open [Find your starting point](#). Choose the goal closest to your work.

Goal	Starting context
Learner	Technical skills and practice.
Recruiter or employer	Role requirements and permitted candidate evidence.
Team operator	Onboarding and team readiness.
Contractor	Opportunities and pursuit work.

1. Select your goal.
2. Read the resulting task and workspace description.
3. Follow the next-step link if it matches your intent.
4. If the application requires sign-in, use your authorized account. Check the organization and task after entry.

5. If the route is wrong, return to the starting-point page and choose another goal.

Example: a contractor

Choosing the contractor path presents a **Review pursuits** handoff to the application. That link identifies where the task begins. It does not grant organization membership or permission to any pursuit record.

Workflow examples on the homepage

Use the workflow selectors to compare skills, hiring, workforce and contracting examples. Read the steps and the explanatory label before following **Explore this workspace**. Examples are informational; choosing one does not create, submit or share a record.

Read capability and availability information

Use **Platform** to compare contracting, skills and practice, hiring, workforce, delivery, compliance and evidence. Sector pages add context for different organizations.

Check the exact operation

Read the capability page, then **Plans and availability**. Availability is specific to the operation and organization. A page describing a capability is not evidence that all its features are enabled.

At this review, the availability page identifies contracting as live for signed-in organizations and labels other listed capabilities in development. Recheck the current page when making an access decision. Homepage terms such as **Core experience** describe platform scope and should not replace the explicit availability check.

Prepare an availability question

1. Choose the capability you need.
2. Enter the expected team size and intended task.
3. Choose **Review this request**.
4. Check the summary. Continue to Contact if it describes your question accurately.
5. Review the prefilled context and complete the contact form before its final send action.

The review dialog is a preparation step. It does not purchase a plan, activate access or send a message by itself. No checkout was completed during this guide's walkthrough.

Describe the intended operation precisely, such as reviewing a pursuit with a team, rather than requesting every capability at once. This makes the availability question easier to answer.

Understand account and workspace handoffs

The public header provides **Sign in** and **Create account**. These open app.winrove.com. The footer's **Open the application** leads to the workspace entry.

Sign in

Follow the page's available sign-in method. The entry screen includes email/password, a Google option and a company SSO route. Provider visibility is not proof that it is configured for your organization. Follow the instructions and security checks shown for your account.

Create or recover an account

Use the application entry's account-creation or recovery route. Review the current notice and required fields. Follow verification instructions delivered through the service. Do not treat a public example or a guide as permission to accept agreements on another person's behalf.

Personal and organization work

Personal practice evidence belongs to the personal account. Organization records have their own membership and record permissions. Switching workspace does not automatically copy records, share evidence or link accounts with matching email addresses.

Access problems

An invitation, pending verification, suspension, missing membership or an organization SSO rule can each affect access. Use the assigned task or invitation link and contact the responsible organization when authorization is missing. Keep passwords, recovery codes and verification codes out of support requests.

This guide stops at account entry. It does not provide tested instructions for protected record creation, billing, sharing, hiring decisions or administration. Those require the application's audience-specific manuals and permissions.

Search help and keep article context

Search articles

workspace

Topic

All topics

Articles per page

12

Apply filters

Reset

2 matching articles · Page 1 of 1

Illustration: the help search on a narrow screen. Search and topic controls filter the article list. Captured 27 September 2026.

[Resources](#), [Help and support](#) and [Current guides](#) provide article discovery.

1. Enter a term in **Search articles**, such as workspace.
2. Choose a **Topic** if you want to narrow the results.
3. Choose **Articles per page**.
4. Select **Apply filters**.
5. Read the result count and open the article that matches your task.
6. Use the article's return link or the browser Back control to return to results. Use **Reset** to clear filters, and **Next** for another results page when available.

Pick the right article

Account guidance explains personal and organization workspaces, verification and authenticator recovery. Other topics cover evidence, contracting, skills, hiring, workforce, delivery, compliance, platform scope and notices.

An article can describe the intended workflow while an operation is still being developed. Pair instructions with the current availability and account permissions. Keep an article's URL and title when asking about a discrepancy.

Resources beyond articles

The resource area also links to templates, a glossary, free tools and webinars. The journal contains published writing. Historical editions and notices are separate from the current guide library; use them only for the recorded edition and purpose.

Ask for help with useful context

Open [Contact Winrove](#). The form asks for your name, reply email, topic, optional capability and sector context, task or edition reference, and what happened versus what you expected.

Prepare the request

1. Choose the topic: account access, workflow help, connection availability, original notice edition, plan availability, or restricted material/security review.
2. Select a capability and sector when they help explain the issue.
3. Enter the task or edition reference if you have one.
4. Describe the steps, expected result and actual result. Include the page URL and approximate time.
5. Check the reply address and remove passwords, verification codes and confidential material.
6. Select **Send request** when ready, then read the actual result.

When arriving from the availability flow, review any prefilled context before sending. Preparing or reviewing a request does not send it.

If sending fails or the result is uncertain

Read the reported error and correct the affected field. Keep a local copy of your non-sensitive message. If no clear result appears, report the uncertainty rather than assuming the message was received. Avoid repeated sends while the result is unresolved.

The guide's walkthrough inspected the form and prepared the availability handoff. It did not send a live support request. Message delivery is therefore not a verified outcome of this document.

Connections, notices and trust

Connections

The [Integrations page](#) describes operations and their limits. It covers CRM context, approved tool access, data sources, sign-in, SSO, directory provisioning and document/signature services.

Read the specific status and ask about the operation you need. Read, write and synchronization permissions are separate. Connections are enabled per organization from inside the application; the

public page does not establish a connection. A provider name does not prove entitlement to all its data or actions.

Legal notices

The [Legal and trust page](#) separates current platform guidance from historical notice editions. At this review it states that no approved unified legal instrument is published by Winrove. Use the current page and exact original record for your question. This guide does not create or replace an agreement.

Use the historical notice route to search by recorded edition, topic and locale. If the exact original is absent, request it through Contact rather than relying on a normalized excerpt.

Accessibility and security questions

Use [Accessibility](#) for access guidance. Use the linked trust and security pages for their current statements and limitations. For a question, name the workflow, data category and required evidence. Do not submit restricted material through a general request simply because a topic selector mentions security review.

Troubleshooting and quick reference

Search returns no useful article

Reset the filters and search for a shorter task word. Try the relevant topic or another result page. If the issue remains, prepare a support request with the task reference.

The link sends me to sign-in

The link may lead into the protected application. Sign in with the authorized account, then check workspace membership. Public browsing does not grant access.

A capability looks available in one place and planned in another

Read the explicit availability page and the exact operation description. Ask about the discrepancy with both URLs. Do not infer that an illustrative example is enabled for your organization.

A PDF or video fails to open

Use the surrounding text and navigation. Retry the file from the current library rather than an old bookmark. Report the document or page title, URL and browser if it continues.

I need to report an accessibility barrier

State the page, task, device/browser, barrier and useful alternative format. Do not include unrelated personal information in the report.

Where should I go next?

- [Choose a starting point](#) for a new task.
- [Check availability](#) before planning access.
- [Search help](#) for an explanation.
- [Contact Winrove](#) for a specific unresolved question.
- [IT Custom Solution](#) for company services and engagement inquiries.

Use the current online guide for updates. Keep this edition's date with a downloaded copy. The employee and operator manuals cover different audiences and are not part of this public website guide.